

DALEVIEW CARE CENTER FACILITY VISITATION

Dear Families & Friends,

Full visitation is permissible at this time! Although visitation is open to guests at any time, our suggested visiting hours are daily from **8 am to 10 pm** so all Residents have the privacy and dignity they deserve. Accommodations for overnight visiting are considered on a case-by-case basis, including if there is a roommate that may be negatively impacted.

Important messages about visitation and COVID:

- It is strongly suggested at this time that ALL visitors continue to monitor for signs and symptoms before entering the facility. To comply with this, kindly check in and out on the kiosk as you enter the facility every time you visit/work. If you feel sick, please do not visit!
- Based on availability, and upon request, Daleview may provide a visitor with an OTC COVID-19 Antigen Rapid Test. These tests are not required at this time.
- If your loved one is ill, and you need to wear person protective equipment (PPE) during your visit, there will be signage on your loved one's door indicating this. Please check before entering a resident room.

Other factors to consider when visiting your loved one:

- We take care of the elderly, ill and infirmed who need peace and rest to heal – please be mindful of this when visiting, especially in the evening and night hours.
- Respect to all parties – including the staff – is expected at all times. Yelling, screaming, foul language, threats, etc. **WILL NOT** be tolerated and may impact your right for future visits. If necessary and when in doubt, the staff have been advised to call the police if they feel threatened in anyway.
- While the care of your loved one is of paramount concern to you and us, please be mindful that the staff are caring for multiple residents at a time and what you deem a priority may not be so for them at that time. For example, if you want water for your loved one, a CNA will opt to toilet another resident first. Makes sense, right? Your patience is appreciated...
- NO weapons are permitted in the facility at any time.

Thank you for your trust in Daleview Care Center and please feel free to reach out if you have any questions about the visitation policy, or any other aspect of care.

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